## **TEAR OFF & KEEP THIS PAGE**



## **COMPLAINT REPORT FORM**

This Complaint Report is to request that the Department of Labor and Industries (L&I) conduct an investigation of a violation by an employer, or to initiate an investigation into a wage-related violation that affects more than one employee (e.g., a company-wide overtime audit). Please note that if the complaint is wage-related and you are no longer employed and are the only employee affected, you must file a Wage Claim (form number F700-039-000) rather than a Complaint Report.

Fill in the form as completely as possible to provide L&I with the information necessary to substantiate the complaint. If necessary, use a separate sheet of paper for recording this information. Failure to fill the form out completely will delay the processing or acceptance of the complaint.

You should provide your name, address and telephone number. If you *do not* want this information disclosed based on the criteria set out below in RCW 42.17.310(1)(e), please mark box number 33 requesting such on the back of the complaint form. If releasing your identity is not a concern, or you do not meet the criteria set out in RCW 42.17.310(1)(e) exempting you from disclosure, please mark box number 34 on the back of the complaint form. *L&I will not offer this information to any person or organization*; however, based on court precedent and RCW 42.17, the Public Disclosure Act, we cannot guarantee that your name, address or telephone number will be kept confidential. If this is a serious concern, please arrange to discuss your concerns with an Industrial Relations Agent.

In addition to the information requested on the "Complaint Report" form, if the company-wide complaint is wage related, you must provide documentation that supports the complaint. Examples of documentation includes copies of policy manuals or memorandums, pay statements and time records, a record kept of days and hours worked and the activities performed; or, explain why the records and documents cannot be supplied. If such required documentation is not provided, it will cause a delay in the processing or acceptance of the complaint.

Generally, complaint investigations take between 45 to 60 days to resolve and complex complaints, such as company-wide audits, may take between three to six months. Prevailing wage investigations can take up to two years to resolve. You will be notified when the employer is contacted or when a final determination has been made. Acceptance of the complaint does not guarantee collection of wages. If the complaint is wage related and we are unable to obtain voluntary payment or we are unable to substantiate the validity of the complaint, you may be advised to take legal action through Small Claims Court or a private counsel.

To expedite your claim, please turn it in or mail it to the correct L&I field office listed on the reverse side.

**Public Disclosure information:** RCW 42.17.310—certain personal and other records exempt. (1) The following are exempt from public inspection and copying: ". . . . (e) Information revealing the identity of persons who are witnesses to or victims of crime or who file complaints with investigative, law enforcement, or penology agencies, other than the public disclosure commission, if disclosure would endanger any person's life, physical safety, or property. If at the time a complaint is filed with the complainant, victim or witness indicates a desire for disclosure or nondisclosure, such desire shall govern.

**Please turn in or mail your form to the correct L&I field office for processing.** The Industrial Relations Agent who covers the *county* where the *employer* is located will process your claim. If you worked in Washington for an out-of-state employer, please send your form to the L&I office in the county where the work was actually performed.

For mailing, address the envelope to: Industrial Relations Agent, Department of Labor and Industries, and send it to the address as listed below.

Department of Labor and Industries Field Offices						
COUNTY	CITY		MAILING / LOCATION ADDRESS		PHONE # / FAX #	
Island San Juan Skagit	MOUNT VERNON		525 East College Way, Suite H Mount Vernon, WA 98273-5500	(360) FAX #	416-3000 416-3030	
Whatcom	<b>BELLINGHAM</b>		1720 Ellis Street, Suite 200 Bellingham, WA 98225-4600	(360) FAX #	647-7300 647-7310	
Snohomish	<u>EVERETT</u>		729 – 100th Street S.E. Everett, WA 98208-3727	(425) FAX #	290-1300 290-1399	
King	<u>SEATTLE</u>		315 – 5 <sup>th</sup> Avenue S., Suite 200 Seattle, WA 98104-2607	(206) FAX #	515-2800 515-2779	
	<u>BELLEVUE</u>		616 – 120 <sup>th</sup> Avenue N.E., Suite C-201 Bellevue, WA 98005-3037	(425) FAX #	990-1400 990-1445	
	TUKWILA	(Mailing) (Street)	P. O. Box 69050, Seattle, WA 98168-1050 12806 Gateway Drive, Tukwila, WA 98168-3346	(206) FAX #	835-1000 835-1099	
Pierce	<u>TACOMA</u>		950 Broadway, Suite 200 Tacoma, WA 98402-4453	(253) FAX #	596-3945 596-3956	
Clallam Jefferson Kitsap	BREMERTON		500 Pacific Avenue, Suite 400 Bremerton, WA 98337-1904	(360) FAX #	415-4000 415-4048	
	PORT ANGELES	04.11	1605 East Front Street, Suite C Port Angeles, WA 98362-4628	(360) FAX #		
Grays Harbor Lewis Mason	<u>OLYMPIA</u>	(Mailing) (Street)	P. O. Box 44510, Olympia, WA 98504-4510 7273 Linderson Way S.W., Tumwater, WA 98501	(360) FAX #	902-5313 902-5300	
Thurston Pacific***	<u>ABERDEEN</u>	(Mailing) (Street)	P. O. Box 66, Aberdeen, WA 98520-0066 415 Wishkah Street, Suite 1-B, Aberdeen, WA 98520-0013	(360) FAX #	533-8200 533-8220	
Clark Klickitat Skamania	<u>VANCOUVER</u>		312 S.E. Stonemill Drive, Suite 120 Vancouver, WA 98684-6982	(360) FAX #	896-2300 896-2345	
Cowlitz Pacific*** Wahkiakum	LONGVIEW		900 Ocean Beach Highway Longview, WA 98632-4013	(360) FAX #	575-6900 575-6918	
Adams* Grant** <south i-90="" of=""> Kittitas Yakima</south>	<u>YAKIMA</u>		15 West Yakima Avenue, Suite 100 Yakima, WA 98902-3480	(509) FAX #	454-3700 454-3710	
Benton Columbia Franklin	<u>KENNEWICK</u>		4310 West 24 <sup>th</sup> Avenue Kennewick, WA 99338-1992	(509) FAX #	735-0100 735-0121	
Walla Walla	WALLA WALLA		1815 Portland Avenue, Suite 2 Walla Walla, WA 99362-2246	(509) FAX #	527-4437 527-4486	
Chelan Douglas Grant** <north i-90="" of=""></north>	EAST WENATCHEE		519 Grant Road East Wenatchee, WA 98802-5459	(509) FAX #	886-6500	
Okanogan	MOSES LAKE		3001 West Broadway Avenue Moses Lake, WA 98837-2907	(509) FAX #	764-6900 764-6923	
	<u>OKANOGAN</u>		1234 South 2 <sup>nd</sup> Avenue Okanogan, WA 98840-9723	(509) FAX #	826-7345 826-7349	
Adams*(S.E.) Asotin Ferry	<u>SPOKANE</u>		901 North Monroe Street, Suite 100 Spokane, WA 99201-2149	(509) FAX #	324-2600 324-2636	
Garfield Lincoln Pend Oreille	COLVILLE		298 South Main, Suite 203 Colville, WA 99114-2416	(509) FAX #	684-7417 684-7416	
Spokane Stevens Whitman	<u>PULLMAN</u>	(Mailing) (Street)	P. O. Box 847, Pullman, WA 99163-0847 1250 Bishop Blvd. S.E., Suite G, Pullman WA 99163	(509) FAX #	334-5296 334-3417	

Department of Labor and Industries Employment Standards Program PO Box 44510 Olympia WA 98504-4510 (360) 902-5316



## **COMPLAINT REPORT**

(NOTE: Please mark "Disclosure" box on page 2 of form.) CLAIMANT INFORMATION 1. Your name (First name) (Last name) (Middle initial) 2. Phone number Mrs Н □ Mr W 3. Address City State ZIP+4 4. Social Security Number 5. Are you still working for this employer? 6. Date you began working for this employer ☐ No ☐ Fired ☐ Quit ☐ Laid off 7. If no longer working for this employer, state the reason(s) for leaving 8. If no longer working, last date you worked for this employer 9. Rate of pay: Hour Day Week Month 10. Other rate of pay: Piece rate Commission Flat rate Other (specify) 11. How often are you paid? 12. Did you receive pay stubs? ☐ Twice monthly ☐ Every other week ☐ Daily ☐ Yes ☐ No ☐ Weekly 13. Are you represented by a Union? 14. Do you have a written agreement 15. If younger than age 19: Yes □ No Date of birth (mo/day/yr) Yes No\_No 16. Type of work performed Were you under age 18 when employed? ☐ No ☐ Yes Was parent authorization form signed? ☐ Yes □ No **COMPANY INFORMATION** 18. Type of business 17. Company name 19. Is this an agricultural business? ☐ Yes 20. Mailing address ZIP+4 21. Phone Number at Mailing Location City State 22. Address where work is performed, if different City State ZIP+4 23. Phone Number at Physical Location 24. Was any work performed outside of Washington State? 26. Are you related? 25. Owner, manager or supervisor's name Yes 27. If "Yes" is checked in question 26, please describe your 28. Is the company still in business? 29. Have they filed for bankruptcy? relationship to the employer ☐ Yes ☐ No ☐ Yes ☐ No 30. Estimated number of employees affected by this complaint COMPLAINT SECTION 31. Type of Claim: Check appropriate box and, if required, provide additional information on back of form or on a separate sheet of paper. Please note, if the complaint is wage related, you must provide documentation which supports the complaint. Meal and rest periods No regular pay day Unauthorized deductions Unpaid hours worked Uniform charges Pay statements Nonpayment of minimum wage Bad checks Nonpayment of overtime (Fill out "Overtime Complaint" section on back of form.) Minor work laws Unpaid prevailing wage (Fill out "Prevailing Wage Complaint" section on back of form.) Other (specify) 32. **Details of complaint:** Please explain above-checked item(s)

## YOUR DISCLOSURE DESIGNATION. SIGNATURE & CONTACT PERSON INFORMATION DO NOT disclose my identity. Under RCW 42.17.310(1)(e), I request that my identity be withheld as disclosure would endanger my life, physical safety or property. Additionally, this statement may be made available to other agencies if it will assist them in the performance of their statutory functions. This statement may be subject to disclosure only in accordance with the applicable statutes such as the Washington Public Disclosure Act and agency policy My identity MAY BE DISCLOSED if formally requested under RCW 42.17, the Public Disclosure Act 34 To the best of my knowledge, the information I have entered on this form is true and accurat 35. Date 36. Signature Please provide the name, address and 37. Name 38. Phone number telephone number of a contact person not living at your residence who will always 39. Address know how to reach you. This is necessary in the event we cannot locate you at the ZIP+4 City State address or phone number listed for you on your form. OVERTIME AND PREVAILING WAGE SUPPLEMENTAL INFORMATION Please attach copies (not originals) of pay statements and any record of hours worked. OVERTIME COMPLAINT Week 40. Rate of pay: Hour Day Month 41. Other rate of pay: Piece rate Commission Flat rate Other (specify) 42. How often were you paid? ☐ Twice monthly Every other week Weekly ☐ Daily Other (specify) 43. Were you paid straight time for 44. Were overtime hours recorded by the employer? 45. Are overtime hours on time cards? overtime hours? □ No ☐ Don't know ☐ No ☐ Don't know Yes Yes 48. Do you have your own record of hours worked other than pay stubs 46. Did you receive pay stubs? 47. Do you have your pay stubs? ☐ Yes ☐ No Yes □ No ☐ Yes ☐ No PREVAILING WAGE COMPLAINT Complete this section is to report possible violations of the Public Works Act, RCW 39.12. 49. P roject name 50. Awarding agency (public entity work is being performed on behalf of) 51. Name of general contractor (prime contractor) 52. Job classification (type of work performed) 53. Hourly rate paid 54. Prevailing wage rate required (if known) 55. Was an "Intent to Pay Prevailing Wage" form posted on the job site? ☐ Yes □ No ☐ Don't know 58. Does your employer provide any benefits? 56. Is project completed? 57. Project completion date ☐ Medical ☐ Dental ☐ Vacation ☐ Pension ☐ Holidays ☐ Other Yes 59. If "Other" checked in question 58, please specify other benefit(s) This Section for Department Use Only **Close Out Information** Full amount due \$ Field Investigation ☐ Yes ☐ No \$ ☐ Paid Settlement paid Citation Issued ☐ Yes ☐ No Type of resolution (specify) If "Yes", Citation number: